

Service Update

For Harris County M.U.D. No. 493 Utility Customers

Your District is Moving to a New Billing Software and Online Customer Portal



What does this mean for you?

You will receive a new utility account number!

Plus, your bills will be even more convenient.

Update your Auto Pay

You will have to re-enroll for Auto Pay and update the mailing address if paying with your bank's online Bill Payment Service.

New Mailing Address

If you are mailing a check, please use the address located on the pre-printed payment coupon.

If you are using online bill-pay, please update the address to the following:

Here's a quick heads-up:

The format for your current utility account number will undergo a change. It will change to a 6-digit format (xxxxxx).

For online bill payments, there will be a separate payment ID in the (xxxxx-xxxxxxxxxx) format.

Harris County M.U.D. No. 493
PO Box 3264, Dept. 10493
Houston, TX 77253-3264

Have questions or need assistance? Please contact us at customerservice@inframark.com or 832-467-1599.

You can also visit our Operator's website at www.inframark.com